



January 2014

Dear Customer:

Trees that come in contact with our power lines are the leading cause of power interruptions. We have a comprehensive vegetation management program in place to lessen the likelihood of tree-related power interruptions and improve the overall safety and reliability of our system.

As part of this statewide vegetation management program, we have planned our 2014 work along hundreds of miles of distribution lines in our Brewster Division (parts of Westchester, Putnam and Dutchess counties) and Liberty Division (parts of Sullivan, Orange, Delaware and Ulster counties).

In addition to our routine work, we will be completing several hundred additional miles of vegetation management maintenance in 2014. This additional work will be pre-planned by contract arborists. Throughout the first quarter, property owners can expect to see these arborists patrolling the power lines and communicating what work is planned on your property. Communication will include face-to-face notifications, letters placed on doors and phone contacts, depending on circumstances.

Please understand that we are only planning our 2014 work right now; actual vegetation management will begin in May or June and continue through the end of the year. Before this work begins, you will be notified by mail.

Our contract arborists carry appropriate identification – please do not hesitate to ask them for it. And please let this letter serve as further proof that these individuals are indeed working for us.

If you have questions about our planning efforts or our planned work for 2014, please contact the pre-planning arborist or the appropriate NYSEG arborist.

Pre-planning Arborist

XXX _____

NYSEG Arborists

Brewster Division, Sam Miller, 845.278.8120, extension 229

Liberty Division, John Fisher, 845.292.2434, extension 333

To learn more about our vegetation management program, please visit
<http://www.nyseg.com/UsageAndSafety/electricalsafety/treesandpowerlines.html>.

Thank you in advance for your cooperation in helping us provide you with safe, reliable service.

Sincerely,

[Signature]

Elizabeth Rettig
Manager - Vegetation Management