

## THE TOWN OF BEDFORD IS REPLACING ALL PARKING PAY STATIONS IN THE COMMUTER PARKING LOTS

The new machines will accept credit/debit cards!

The new machines will not give change.  
Exact cash payment or credit/debit card only.

### How do these new meters work?

The new Pay-by-Space parking meters work in a similar manner to our current parking meters. Signage by the meter, on the meter, and in the screen prompts will assist you with the process. The basic steps for purchasing parking are as follows:

- Note your space number before going to the meter.
- Press any key on the keypad to turn the meter on (if it is in “sleep” mode).
- Enter your space number and press [OK].
- Choose the amount of time you want to stay and the associated fee.
- Make a payment via credit card, bill or coin when prompted on the screen.
- If using a credit card, the meter will communicate with the bank wirelessly to approve your credit card. This usually takes only five seconds.
- Once payment is accepted, a receipt will print out in the ticket cup located below the credit card reader.
- Lift the clear cover up and remove your ticket.
- There is no need to put the ticket on your dash as the Police Department Parking Enforcement personnel can check your space at the meter.
- If you have questions, you can get help by calling the Town of Bedford Parking Permit and Meters desk at (914) 666-8097.

### Does this meter take credit cards?

Yes, the new meters accept Visa, MasterCard, and Discover. “Debit” cards with the Visa logo are accepted but cannot accept pin numbers. You will also always receive a receipt to have a record of your credit card purchase.

### If I use my credit card, what happens if it gets stuck inside the meter?

Unlike many other Multi-Space parking meters, banking machines or kiosks, the new parking meters do not ingest the card so you will always have physical contact and access to your card.

### Is my credit card data safe if I use it in one of these meters?

All of the credit card data stored on the meter is encrypted so that it can't be read by anyone, including Town personnel. The credit card transactions are also approved by the banks in real-time so you have an authorization number on your receipt to reference your transaction with your credit card company.

### What denomination of bills/coins will the machine accept?

The machines will accept nickels, dimes, quarters, dollar coins, \$1 bills, \$5 bills, \$10 bills and \$20 bills.

### Why doesn't the parking meter give change?

Change dispensers were not a viable option. In addition, with the option to use your credit card, you can always ensure you only pay the exact price of the parking rate.

### Can I get a refund if I pay too much?

No, there are no refunds for overpayments.

### What are the rates?

The rate for parking is \$6 per calendar day. Saturday, Sunday and Federal Holidays are free.

We offer different maximum stays depending upon the lot so please check the signage prior to selecting a parking space.

Lot 1, Katonah offers maximum stay of one calendar day but metered parking does not become available until 10am (except handicap spaces).

Lot 3, Katonah offers maximum stay of 5 calendar days.

Lot 4, Bedford Hills offer maximum stay of one calendar day but metered parking does not become available until 10am

Lot 7 & 8, Bedford Hills, offer maximum stay of 5 calendar days.

### What happens if the meter doesn't work?

If you are having difficulties with a parking meter or if you would like to report a problem with a meter please call the Town of Bedford Parking Permit & Meters Desk at (914) 666-8097.

Occasionally a meter may have a problem accepting a particular form of payment, for example, cards or coins, but it will continue to accept other forms of payment. The payment message will automatically be adjusted to only indicate payment options that are working at that time. There will be 2 machines at each pay location.

### I am a commuter with a resident (or non-resident) parking permit. Do I have to use the meters too?

No, these pay-by-space meters are for customers who do not have a resident or non-resident parking permit. Parking regulations for permit holders remain the same as before.

Credit cards (we accept VISA, MasterCard and Discover)



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